



LL.M. in Arbitration &
Dispute Resolution



Asian Institute of
International Financial Law



CLLC Dispute Resolution
Services Limited

Faculty of Law, The University of Hong Kong & CLLC Dispute Resolution Services Ltd.

proudly present:

Effective Application of Dispute Resolution in the Financial Services Industry and Preparing for the Financial Dispute Resolution Centre

The Financial Dispute Resolution Centre ("FDRC") will be launched in 2012. Are you ready? What are the more effective ways to resolve financial disputes? What should consumers take note of when they have disputes with financial services providers? This conference aims to provide the banking & financial services industry, its professionals and the public a better understanding on alternative dispute resolution and preparation for the implementation of the FDRC.

DATE: April 14, 2011 (Thursday)
TIME: 7:00pm – 9:00pm
VENUE: Lecture Theatre T2, Meng Wah Complex, HKU Main Campus,
Pokfulam Road, Hong Kong
LANGUAGE: English
FEE: Admission is free

SPEAKERS / PANEL

Dr. Shahla ALI	Assistant Professor & Deputy Director, LL.M in Arbitration and Dispute Resolution, Faculty of Law, HKU
Prof. Douglas ARNER	Professor & Director, Asian Institute of International Financial Law, HKU
Ms. Monique CHAN	Experienced Banker (currently Chief of Staff, HSBC Private Bank Asia)
Mr. Morison CHAN	Former President, Association of Chartered Certified Accountants, Hong Kong Member, Hong Kong SAR Financial Reporting Review Panel
Mr. Charles LAM	Managing Director, CLLC Dispute Resolution Services Ltd.
Ms. Mandy WONG	Principal Assistant Secretary for Financial Services and the Treasury (Financial Services), The Government of Hong Kong SAR

Seats are limited. For registration, please email your details (i.e. name, email, contact number and company name) to Ms. Phelane Tsang at phelane@hku.hk.